

United States Postal Service®

# INDUSTRYALERT

October 15, 2021

## [CUSTOMER IMPACT] Enterprise Payment System (EPS) Release 4.4.1.0 – *Sunday, October 17, 2021*

This Sunday (**October 17**, 2021), from **6:00 AM CT – 10:00 AM CT**, the United States Postal Service will implement software updates for the following system:

- Enterprise Payment System (EPS) Release 4.4.1.0

During the cited implementation and validation window, a “brief” **15 - 30 minute outage** will occur [ @ approximately **6:15 AM CT** and end no later than **6:45 AM CT**] resulting in:

- Inability to access the EPS Portal
- Postage statements will not be finalized
- Receipt of EPS IV-MTR data feeds will be delayed

We apologize for any inconvenience.

The Enterprise Payment System (EPS) Release 4.4.1.0 Pre-Release Notes (*Change 1.0*) document is attached and also available via PostalPro @ <https://postalpro.usps.com/EPS-Release-4.4.1.0-October-17-2021-Release-Notes>.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours, please direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [ [MSSCAdmin@usps.gov](mailto:MSSCAdmin@usps.gov) ] or telephone [ (877) 672-0007 ].

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